



Pearson

# Helping Students Succeed with LiveTutor and Peer Tutor

Stuck on a concept? Need extra help from a teacher?  
Need more explanation?

Pearson is pleased to offer valuable academic support to students through LiveTutor. LiveTutor offers real-time assistance to help students learn in a way that works best for them.

Staffed by certified teachers and tutors, LiveTutor is here to help students better understand concepts, lessons, and assignments\*—all from the convenience of home. LiveTutor supports K–5 students in the Elementary room and 6–12 students by subject in math, science, social studies, and English.

Peer Tutor connects students in need of support with live help from their peers. Peer Tutor is available Monday to Thursday for students in 6<sup>th</sup> grade to 12<sup>th</sup> grade that are currently enrolled in any Math class from 6<sup>th</sup> grade Math through Geometry.

Our student peer tutors who offer this service are nominated by their teachers, must meet certain GPA requirements, receive training, and are skilled in the math courses they support. If you have already completed your lesson and are struggling with a math concept, connect with one of your peers today through Math Peer Tutor!

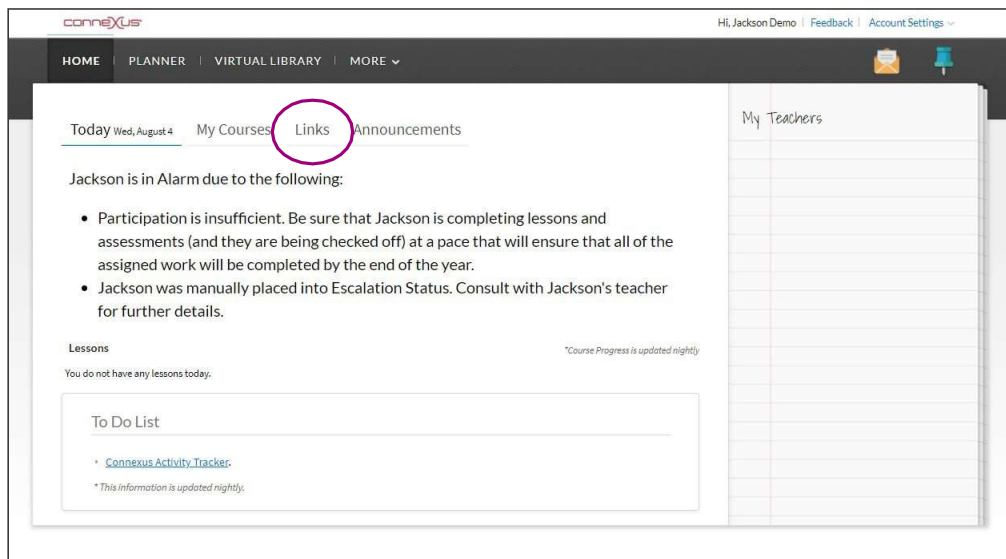
*\*The objective of LiveTutor is to support students' learning in their courses and therefore the focus of tutoring sessions is on helping students with specific problems or concepts from a lesson. Please note that Tutors are not able help directly with tests, quizzes, quick checks, discussions, or portfolios—but we encourage your students to bring targeted questions that will help them complete these tasks independently.*



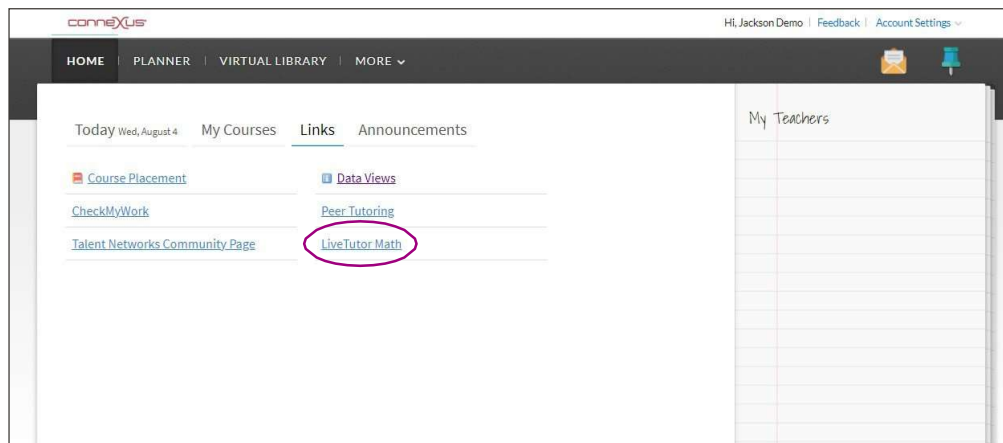
# Accessing LiveTutor and Peer Tutor

To access LiveTutor or Peer Tutor, follow these simple steps:

1. From your student home page, click the “Links” tab.



2. Click the LiveTutor link or the Peer Tutor link.



3. You will then enter a LiveLesson waiting room. When you enter the LiveLesson waiting room, locate the text box and type your:

- Course
- Unit/Lesson
- Page Number
- Problem Number

The screenshot shows the 'LiveLesson® Queue' interface. At the top, it says 'Welcome to the Livetutor - Math queue'. Below that, there is a notice: 'We will be CLOSED for Summer. Fall 2021 sessions begin August 30, 2021. Operating Hours: Monday - Thursday from 9 AM EST - 6 PM EST and Friday 9 AM - 5 PM EST.' A warning states: 'REFRESHING THIS SCREEN WILL CAUSE YOU TO LOSE YOUR PLACE IN LINE'. A prompt asks the user to 'Please add this information to the text box below: Course and Level, School and Unit/Lesson of session. Example: Spanish 1, ACA, U2 L5'. A large empty text box is provided for input, and a 'Next >' button is located below it.

4. Wait in the waiting room until a tutor is available. When a tutor is available, you will be transferred into the LiveLesson room and will hear a doorbell sound to let you know that you have entered the LiveLesson room.

The screenshot shows the 'LiveLesson® Queue' waiting room. It displays the text: 'Please DO NOT close this browser while waiting... Jackson Demo, welcome to the Livetutor - Math queue'. A note states: 'Please wait until tutor is available Note: Tutors may NOT help you on Quick Checks, Quizzes, Tests, Discussions, or Portfolios. For technical issues, call Student Tech Support at 800-382-6010.' A timer indicates 'You have been in the Livetutor - Math queue for 00:00:01' and shows 'Your place in line is 1'.

The screenshot shows the 'LiveLesson' room interface. At the top, it says 'conneXus' and 'Hi, Kathleen Lasota | Feedback | Account Settings'. Below that, there is a navigation bar with 'HOME | SECTIONS & STUDENTS | PLANNER | MORE'. The main content area displays 'LiveLesson' and 'You are now being redirected to LiveLesson'.

## When is LiveTutor Available?

### Availability by Subject

Area	Operating hours	Schedule links
Elementary (K-5)	Monday to Friday: 9 a.m. to 5 p.m. EST	<a href="#">Elementary</a>
Social Studies (6-12)	Monday to Friday: 9 a.m. to 5 p.m. EST	<a href="#">Social Studies</a>
Science (6-12)	Monday to Friday: 9 a.m. to 5 p.m. EST	<a href="#">Science</a>
English (6-12)	Monday to Friday: 9 a.m. to 5 p.m. EST	<a href="#">English</a>
Math (6-12)	Monday to Thursday: 9 a.m. to 9 p.m. EST Schedule ahead 1 week in advance 9 p.m. to 11 p.m. EST	<a href="#">Math</a>
Math (6-12)	Friday: 9 a.m. to 5 p.m. EST	

*\*Please Note: Tutors stop admitting students for tutoring 20 minutes prior to the end time. Students may schedule up to 24 hours in advance for normal business hours. West Coast time zones can schedule for up to a week in advance for Math between the hours of 9 p.m. to 11 p.m. EST. \**

## When is PeerTutor Available?

Area	Operating hours
Peer Tutor	Monday to Thursday: 11 a.m. to 5 p.m. EST

## LiveTutor and Peer Tutor Closure Dates for 2022-2023

August 8, 2022:	<b>Open</b>
September 5, 2022:	<b>Closed</b>
October 7-10, 2022:	<b>Closed</b>
November 11, 2022:	<b>Closed</b>
November 23-25, 2022:	<b>Closed</b>
December 21 to January 3, 2023:	<b>Closed</b>
January 16, 2023:	<b>Closed</b>
February 20, 2023:	<b>Closed</b>
March 17, 2023:	<b>Closed</b>
April 7-10, 2023:	<b>Closed</b>
May 26-29, 2023:	<b>Closed</b>
June 10 to August 7, 2023:	<b>Closed</b>